



**Our Mission:**

We believe that outstanding dental care can only occur in a respectful caring environment. Creating happy smiles for children and parents through service that is informative, detailed and empathetic is our passion. Our patients are the children of parents who value a long-term comfortable dental relationship and are happy to tell their friends and family about us. We are a team that excels in comforting and reassuring our patients. We honor the uniqueness of every individual in our dental family.

Because our commitment is to provide optimum care for your child, we ask that you arrive promptly for your appointments with our office. We understand that your time is precious, so we will make every effort to see your child on time. We would regret having to reschedule your child's appointment or to compromise your child's care in any way due to late starting appointments. If your more than 10 minutes late for your scheduled appointment time, you will be rescheduled. Since we are a pediatric office, we reserve after school appointments for school-age children. **In order to avoid a \$50.00 cancellation/reschedule fee, please notify our office 24 hours in advance if you are unable to keep your appointment. Due to a high rate of same day cancellations and patients not showing up, this has become necessary.**

Dr. Simpson provides dental care based on your child's diagnosis and not on the coverage/payment of your dental benefit provider. As a courtesy to our patients, we will file claims to your dental benefit provider on the date of service. In order to inform you of your out of pocket expenses, we estimate all services to the best of our ability based on the information your dental benefit provider has given our office. You are fully responsible for any amounts not covered by your dental benefit provider on date services are rendered. Please make prior payment arrangements if someone other than the parent or guardian brings your child for an appointment. We accept cash, personal check, money orders, American Express, Visa, Mastercard, Discover and CareCredit. There is a \$30 charge for all returned checks.

In the event that Dr. Simpson is unable to complete your child's dental restorations due to their uncooperative behavior during their one hour work appointment, there will be a \$95 charge. In order to avoid accidental sticks with sharp instruments, it may be necessary that an additional assistant help in restraining your child. If you are concerned about this, please consult the doctor or assistant prior to treatment.

We are a team that excels in comforting and reassuring our patients. Thank you for choosing our team in caring for your child. By signing below, you are agreeing to share our mission concerning your child's dental care needs.

Parent Signature \_\_\_\_\_ Date \_\_\_\_\_